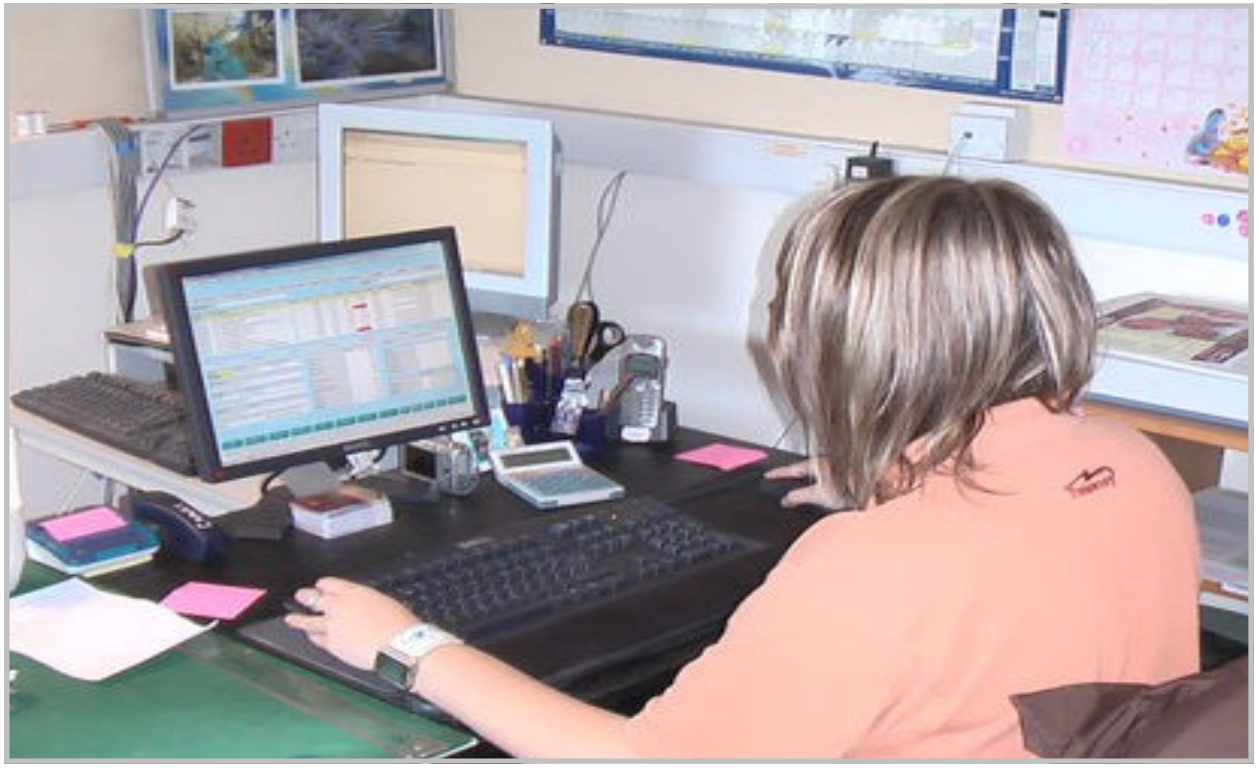
Epos System

Back Office

Multi Retail



Profitable Epos made simple....

Multi-channel stock control that links your tills and web

Multi Retail is a fully developed Epos solution with an easy-to-use, sophisticated stock control system that provides you with real-time information to help you manage the different areas of your business more efficiently. All of your retail channels are integrated into the central stock control system, so whether your customers buy at the till or online, real-time stock information is automatically updated at the tills, on the web and on mobile devices. The intelligent reporting facilities within Multi Retail allow you to quickly and easily view your stock and sales performance enabling you to make better buying decisions, order more accurately and maintain better and more efficient control over your stock control processes. We are always working to ensure Multi Retail is future-proof by enhancing or adding features so as your business develops and grows, so does your stock control system.

Reasons for buying epos

1 Speed of service

Just scan the barcode and it identifies the product and the price adding to the correct group sales and at the right rate of vat.

2 Management information

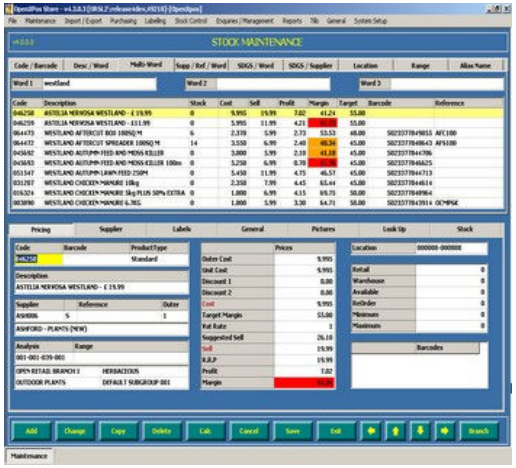
Completed sales are updated into all the sales totals immediately and then all the enquiries and reports can be used enabling better decision making.

3 Shop, Café and Weighing

The one system can handle multi trading styles using the same program. The differences are usually handled by providing a touch screen menu design for each, up to 5 designs are available from the main menu.

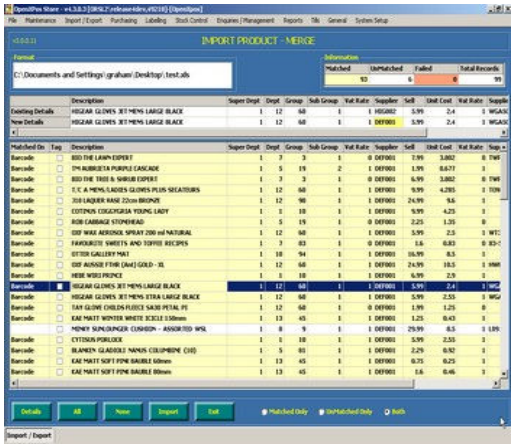
4 Future proof

As technology develops , legislation changes or shopping habits change we add features to handle them and make the new versions available for our customers .



Stock Maintenance

Maintaining your Multi Retail stock control system couldn't be simpler; new products can be added either by entering the information manually or by importing supplier spreadsheets, and any stock updates or price changes are automatically sent to the tills and your website. And because the system calculates a suggested sale price based on your required margins, there is very little room for error in under or over-pricing your stock. It will even suggest a new selling price if your supply costs increase. Any stock maintenance is also audited by date and operator so it's easy to monitor.



Import/Export

When creating new lines or applying bulk changes it's just not practical to do this manually, so Multi Retail allows you to import spreadsheets from your suppliers that will update the system in a matter of minutes. If you have multiple branches, the information is accessed from a central database, meaning you only have to do things once. You can also export your data should you need to work outside of the Epos system.

Promotions

Our Epos system developed with and for retailers provides solutions to the stock control issues of too much stock and too low profits. Promotions are probably the best tool for promoting and also clearing stock as the till can perform far more complex tests to determine if special prices or discounts apply and all the operator has to do is scan the products. Their effectiveness can be measured by recording the sales acheived and reporting on them and this also acts a prompt to do the same next year at the same time. There are different promotions for different situations, multi buys, mix and match, link sales, cheapest free, kits of items , and supplier vouchers.

Features of the system

1 Prices updated during the day

Products , Prices and Promotions can be setup and made live on the till during the working day without the operator having to break off serving.

2 Epos + Food service + Weighing

Multi Retail is unique in that it is capable of doing fast selling epos , with food service options and linking with weighing all off the same program

3 Real time information

Knowing what is selling well during the day gives you chance to get some more ordered and not run out .

4 Mobile Technology

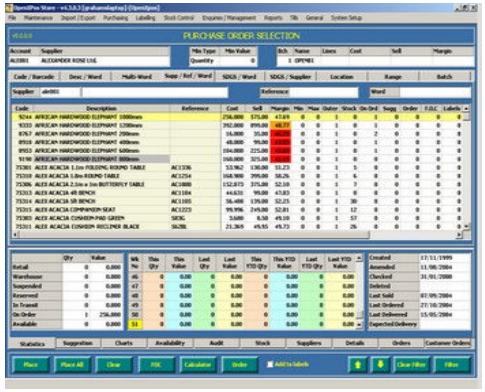
Using stock guns or tablets over wifi enables you to work directly with the stock and pricing in the system straight from the shop floor.

5 Controls own use

We not only manage what you buy and sell but we also account for what you used in the make up of hanging baskets as own use transferred via stock control.

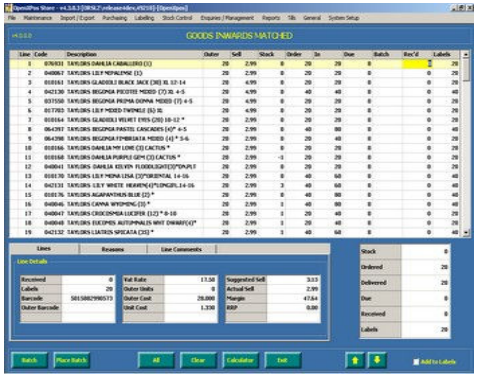
6 Operator Security

Using operator numbers nd passwords you will know who is working the system and what functions they are allowed to perform.



Purchase Orders

Integrated stock control allows you to make better buying choices, saving you money by reducing overstocking and waste. Multi Retail produces intelligent reordering information which suggests a re-order level for you. Reordering can be done from the shop floor using radio handsets and you can then simply print off purchase orders for each supplier.



Goods Inwards

The physical receipt of goods is much more accurate with Multi Retail as products can be scanned quickly using a radio handset to ensure what is delivered matches the purchase order before items are added into the stock system. It also makes it easy to spot any discrepancies with the delivery, which can be dealt with there and then whilst still keeping stock information up to date.

Stock Transfers

Multi-channel stock control creates a system for tracking stock transfers, either between different stores or between a warehouse and separate sales area. By having a simple stock transfer system in place that is linked to the central stock system you can always be sure that your stock information is accurate at any moment in time, meaning less slip-ups in re-ordering.

Open Retail SOLUTIONS

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Hardware Partners

Open Retail works with business partners like Box Technologies, Dell, Avery Berkel, Bizerba and Verifone to provide a complete one stop solution. Our partners are chosen very carefully, only including those companies who offer a very high level of service and reliability.

Benefits of the system

1 Prices linked to till and scales

Once you have agreed todays prices it takes no time at all to enter these in and get them downloaded into the tills and scales.

2 One system

We can add shop items to your food bill and vice versa and issue promotions relating to the whole business

3 Real time information

Knowing what is selling well during the day gives you chance to make the correct decision on reordering so that you do not run out of stock.

4 Stock control

We not only manage what we buy and sell but we also account for what we use in the kitchen as own use transferred via the back office stock control.